# Did You Get the Message?

## Streamline Communications and Collaboration with Our Microsoft Exchange Services

PC Connection's Microsoft Exchange Services Team works with your organization to create a powerful, streamlined messaging infrastructure. We provide a wide range of Exchange services, including planning and implementing new Exchange environments, transitioning from previous versions of Exchange, and migrating from other messaging platforms.

### Planning and Implementing **New Exchange Environments**

PC Connection offers full design and implementation planning for your Microsoft Exchange environment. Our experts will guide you through a test deployment, review system requirements, plan your Active Directory forest and domain schema, and determine high availability and load balancing requirements. PC Connection can design a flexible Exchange environment that scales to meet the needs of your organization today as well as tomorrow. When the design is finalized, PC Connection can help you implement the design in your environment with the least impact on your current operations.

### **Upgrading from Previous Exchange Versions**

If you're planning to upgrade from previous versions of Exchange, PC Connection can ensure that your rollout stays on track to meet your goals. We can identify areas needing remediation prior to the upgrade and help you avoid common upgrade issues.

### Ready to Make the Switch?

If you're planning a migration to Exchange, PC Connection's Exchange consulting engineer will work with your team to understand your existing state and determine your organization's end goals. Based on your unique circumstances, our engineer will review the benefits and drawbacks for taking either a comprehensive approach or a co-existence phased approach. We'll help you choose a migration path that's right for your organization.

#### What to Expect from an Exchange Deployment

Our Exchange services provide your organization with access to best-in-class experts that assess, design, and implement your Exchange environment. For each service offering—whether it's for a new environment, upgrade, or migration—our experts:

- 1. Assess your current infrastructure.
- 2. Design a plan that meets your specific needs.
- 3. Pilot the design in a testing or lab environment.
- 4. Release the Exchange rollout into production.
- 5. Work hand-in-hand with you to ensure a full knowledge transfer.

### Project Management You Can Rely On

PC Connection's Project Manager oversees every step of the engagement to ensure that your project is delivered efficiently and effectively. Acting as a single point-of-contact for all of our PC Connection resources, your Project Manager guides you through the entire Exchange implementation from start to finish. They keep you up-to-date with project kickoff and status meetings, manage project scope, and maintain open lines of communication between parties. Backed by years of experience and a full complement of certified experts, your Project Manager ensures every detail of your Exchange deployment is properly planned, implemented, and documented.



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